



The Directors
Affinity Water Limited
Tamblin Way, Hatfield
Hertfordshire
AL10 9EZ
United Kingdom

27 September, 2023

Dear Sir/Madam,

You have asked us to agree to you providing to Ofwat (the “recipient”, in their role as regulator) a copy of our Agreed-upon procedures report of factual findings in connection with Price Review 2024 (PR24) Data Tables Review (the “Report”) report dated 22nd September 2023, prepared in connection with procedures performed in order to assist Affinity Water Limited in fulfilling its Price Review 24 reporting obligations under its contract with Ofwat which form part of Affinity Water Limited’s PR24 business plan submission to its regulator evaluating the validity of the in-scope PR24 data tables. We understand that the recipient wishes to obtain the Report in connection with the Board providing an assurance statement over its Price Review 24 reporting submission.

To ensure that the recipient has a clear understanding of the terms under which the Report is being provided to them, a copy of this letter should accompany the Report.

We confirm that we give our consent to you doing so on the clear understanding that the Report was addressed to you and was prepared on your instructions as set out in our agreement dated 6 July 2023, and therefore the Report will not address or reflect the interests or circumstances of the recipient or any other third party. Furthermore, we accept no duty or responsibility and deny any liability to the recipient or to any other third party in relation to this or otherwise, whether or not the Report influences the decision or action of the recipient or any other party.

It should be made clear that receipt of the Report should not be a substitute for enquiries the recipient should undertake for its own purposes and any independent advice it should obtain. You should also point out to the recipient that it will be bound by a duty of confidentiality to PricewaterhouseCoopers LLP, as well as to you, and that in respect of any Personal Data in the Report, they are required to comply with the Data Protection Act 1998. Consequently, the Report, and information obtained from it, must not be made available or copied, in whole or in part to any other person without our prior written permission which we may, at our discretion, grant, withhold or grant subject to conditions (including conditions as to legal responsibility or absence thereof).

Where disclosure of the Report or information contained in the Report is required by law or regulation, the recipient should i) ensure that a copy of this letter is disclosed with such information so that the other party receiving the information is on written notice of the terms on which the recipient itself had access to it; and ii) where legally permissible inform us promptly of the specific requirement to disclose and before making any disclosure.

Notwithstanding our consent to the release of the Report to the recipient, the Report remains addressed to you and it is a matter for you to decide whether the release of the Report is appropriate in the circumstances.

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In consideration for PricewaterhouseCoopers LLP consenting to you providing the Report to the recipient, you agree that you will not hold PricewaterhouseCoopers LLP responsible for the consequences of us doing so; accordingly PricewaterhouseCoopers LLP, its members, partners, staff and agents shall have no liability to you, whether in contract or in tort (including without limitation negligence or breach of statutory duty) or in any way whatsoever, for any loss, damage, cost or expense suffered by you as a result of the provision of the Report to the recipient. Without conferring any greater rights than you would otherwise have at law, we accept that this does not exclude any liability we may have for death or personal injury or for the consequences of our own fraud.

This letter shall be governed and construed in accordance with the laws of England. The Courts of England and Wales will have exclusive jurisdiction to settle any claim, dispute or difference which may arise out of or in connection with this letter.

Yours faithfully

A handwritten signature in black ink, appearing to read 'D. Gandee', with a stylized flourish at the end.

David Gandee
Partner
PricewaterhouseCoopers LLP



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The Directors
Affinity Water Limited
Tamblin Way, Hatfield
Hertfordshire
AL10 9EZ
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27 September, 2023

For the attention of: Affinity Water Limited Board

Dear Sir/Madam,

Agreed-upon procedures report of factual findings in connection with Price Review 2024 (PR24) Data Tables Review

As part of your PR24 Business Plan submission to Ofwat, you requested that we perform an agreed-upon procedures (AUP) engagement to test certain AUPs and deliver a report of factual findings over your PR24 data tables prior to submission to Ofwat.

Our scope of work included a set of tests in relation to the governance, methodology, calculations and commentary over the in scope tables as detailed in our report. For each AUP we performed a sample test in accordance with an agreed sampling methodology and Affinity Water's designation of each data table as either high, medium or low risk.

In the course of our work we held meetings with stakeholders in order to understand the process by which tables had been completed, and performed a haphazard sample test through inquiry, inspection and reperformance of the evidence obtained.

In the course of testing the AUPs we identified errors which have been included in the detail of our report.

At the conclusion of our work we tested an additional AUP over a sample of exceptions noted in the procedures and re-performed the respective procedures. The results of this updated procedure noted no findings. We inspected Affinity's log of exceptions raised, from which we tested a sample for this additional AUP, on 22nd September 2022 and noted that there were no exceptions not marked as resolved.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'D. Gandee', with a stylized flourish at the end.

David Gandee
Partner
PricewaterhouseCoopers LLP

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