



# Wholesale Charges 2019/20

## Assurance Statement

**Publication Date:** 11 January 2019



## 1. Introduction

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The Board and Audit Committee of Affinity Water Limited (the “Company”) have overseen the preparation of our Wholesale Charges 2019/20 (Wholesale Charges Schedule). Because of the timing of publication of Wholesale Charges and the Wholesale Tariff Document in relation to scheduled meetings of the Board, the Board established a board committee which included executive and independent non-executive directors to act on behalf of the full Board to review the preparation of the Wholesale Charges 2019/20 and the assurance provided by internal and external assurance providers.

The Board committee on behalf of the Board has:

- reviewed the requirements published in “Information Notice 18/18”, setting out Ofwat’s expectations for Wholesale Charges 2019/20;
- considered the requirements of Ofwat’s Wholesale Charging Rules (16 October 2018);
- considered the actions undertaken by management to prepare the Wholesale Charges 2019/20 to meet these requirements;
- reviewed the processes established to provide assurance that the Company complies with its legal obligations relating to Wholesale Charges 2019/20 and assurance reports provided by internal and external assurance providers;
- assessed the effects the Wholesale Charges 2019/20 will have on water supply licensees supplying customers in Eligible Premises and noted that there are no instances where primary Wholesale Charges increases will exceed 5%;
- approved the Statement of Significant Changes in Wholesale Charges 2019/20 set out in Section 2 below;
- approved the Board Assurance Statement set out in Section 3 below; and
- approved the Statement of Compliance with the Wholesale Charging Rules set out in Appendix 2.

## 2. Statement of Significant Changes in Wholesale Charges 2019/20

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The Board, through a duly constituted committee, has reviewed and assessed how changes in wholesale tariffs would affect the wholesale charges made to water supply licensees supplying customers in Eligible Premises. The committee has reviewed the Schedule of Primary Wholesale Charge set out at Appendix 1 noting that there are no instances where increases in primary Wholesale Charges will exceed 5%.

Affinity Water accordingly confirms that there are no cases where increases in primary Wholesale Charges to water supply licensees (as a whole or in groups) and (assuming such charges are passed through by water supply licensees to their customers) to customers occupying Eligible Premises (as a whole or in groups) exceed 5% from the previous year, assuming a constant level of consumption.

A small number of changes have been made to our non-primary Wholesale Charges reflecting improvements in the data logging services we offer as non-primary wholesale services. The charge for one aspect of our data logging services will increase by more than 5% to reflect the direct costs of providing this service. We have assessed the overall wholesale revenue associated with non-primary Wholesale Charges as less than 0.5% of primary Wholesale Charges and are therefore satisfied the overall impact on water supply licensees will be negligible.

### 3. Board Assurance Statement

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The Board of Affinity Water Limited through a duly constituted sub-committee, having made due enquiry of management and having considered reports from internal and external assurance providers confirms, to the best of its knowledge, that:

- (a) the company complies with its legal obligations relating to the Wholesale Charges 2019/20 it has published;
- (b) the Board has assessed the effects of the new charges on water supply licensees (as a whole or in groups) who are retailing wholesale services and (assuming such charges are passed through by water supply licensees to their customers) on customers occupying Eligible Premises (as a whole or in groups) and confirms there are no instances where bill increases for licensees (as a whole or in groups) who are retailing wholesale services and (assuming such charges are passed through by water supply licensees to their customers) on customers occupying Eligible Premises (as a whole or in groups) exceed 5%;
- (c) the company has appropriate systems and processes in place (including up-to-date models and data) to make sure that the information published about its Wholesale Charges 2019/20 is accurate; and
- (d) the company has consulted with relevant stakeholders in a timely and effective manner on its Wholesale Charges 2019/20.

Patrick O'D Bourke

A handwritten signature in blue ink that reads "Patrick Bourke".

**Independent Non-Executive Director  
On behalf of the Board**

11 January 2019

**Appendix 1**  
**Schedule of Primary Wholesale Charges 2019/20**

**Non-Household: Central Region**

**Metered Charges**

excl. VAT

**2019-20**

Non-Household Standing Charge 12-15mm Meter (£/year)	16.44
Non-Household Standing Charge 19-21mm Meter (£/year)	26.64
Non-Household Standing Charge 25mm Meter (£/year)	28.68
Non-Household Standing Charge 30mm Meter (£/year)	31.80
Non-Household Standing Charge 38-40mm Meter (£/year)	33.72
Non-Household Standing Charge 50mm Meter (£/year)	41.04
Non-Household Standing Charge 65mm Meter (£/year)	73.68
Non-Household Standing Charge 75-80mm Meter (£/year)	105.60
Non-Household Standing Charge 100mm Meter (£/year)	105.60
Non-Household Standing Charge 150mm Meter (£/year)	105.60
Non-Household Standing Charge 200mm Meter (£/year)	105.60
Non-Household Standing Charge Metered Field Supply (£/year)	16.44
Non-Household Large User Fixed Charge (£/year)	16065.00
Non-Household Standby Charge (£/year)	17736.00
Non-Household Standard Volumetric Charge (£/3)	0.9723
Non-Household Mid User Volumetric Charge (£/3)	0.9171
Non-Household Large User Volumetric Charge (£/3)	0.5958

**Non-Metered Charges**

excl. VAT

**2019-20**

Non-Household Non-Metered RV Standing Charge (£/year)	28.30
Non-Household Rateable Value Charge (£ per £ RV) - Colne Area	0.5152
Non-Household Rateable Value Charge (£ per £ RV) - Lee Area	0.6438
Non-Household Rateable Value Charge (£ per £ RV) - Rickmansworth Area	0.5013
Non-Household Rateable Value Charge (£ per £ RV) - North Surrey Area	0.5305
Non-Household Non-Metered Field Supply Standing Charge (£/year)	16.44

**Assessed Charges**

excl. VAT

**2019-20**

Non-Household Standing Charge 12-15mm Meter (£/year)	16.44
Non-Household Standing Charge 19-21mm Meter (£/year)	26.64
Non-Household Standing Charge 25mm Meter (£/year)	28.68
Non-Household Standing Charge 30mm Meter (£/year)	31.80
Non-Household Standing Charge 38-40mm Meter (£/year)	33.72
Non-Household Standing Charge 50mm Meter (£/year)	41.04
Non-Household Assessed Volumetric Charge (£/3)	0.9723

**Non-Household: East Region**

**Metered Charges**

excl. VAT

**2019-20**

Non-Household Standing Charge 12-15mm Meter (£/year)	16.44
Non-Household Standing Charge 20mm Meter (£/year)	26.64
Non-Household Standing Charge 25mm Meter (£/year)	28.68
Non-Household Standing Charge 40mm Meter (£/year)	33.72
Non-Household Standing Charge 50mm Meter (£/year)	41.04
Non-Household Standing Charge 80mm Meter (£/year)	105.60
Non-Household Standing Charge 100mm Meter (£/year)	105.60
Non-Household Standing Charge 150mm Meter (£/year)	105.60
Non-Household Large User (Over 100MI) Fixed Charge (£/year)	29330.00
Non-Household Large User (50MI - 100MI) Fixed Charge (£/year)	16000.00
Non-Household Mid User (25 - 50MI) Fixed Charge (£/year)	8475.00

Non-Household Standard (0-3MI) Volumetric Charge (£/m <sup>3</sup> )	1.6491
Non-Household Standard (3-5MI) Volumetric Charge (£/m <sup>3</sup> )	1.6491
Non-Household Mid User (5-25MI) Volumetric Charge (£/m <sup>3</sup> )	1.4693
Non-Household Mid User (25-50MI) Volumetric Charge (£/m <sup>3</sup> )	1.1303
Non-Household Large User (50-100MI) Volumetric Charge (£/m <sup>3</sup> )	0.9798
Non-Household Large User (Over 100MI) Volumetric Charge (£/m <sup>3</sup> )	0.8465

**Assessed Charges**

excl. VAT

**2019-20**

Non-Household Standing Charge Assessed (£/year)	16.44
Non-Household Employee Based Volumetric Charge (£/m <sup>3</sup> )	1.6491

**Non-Household: Southeast Region**

**Metered Charges**

excl. VAT

**2019-20**

Non-Household Standing Charge 12-15mm Meter (£/year)	16.44
Non-Household Standing Charge 20mm Meter (£/year)	26.64
Non-Household Standing Charge 25mm Meter (£/year)	28.68
Non-Household Standing Charge 30mm Meter (£/year)	31.80
Non-Household Standing Charge 40mm Meter (£/year)	33.72
Non-Household Standing Charge 50mm Meter (£/year)	41.04
Non-Household Standing Charge 80mm Meter (£/year)	105.60
Non-Household Standing Charge 100mm Meter (£/year)	105.60
Non-Household Standing Charge 150mm Meter (£/year)	105.60
Non-Household Standing Charge Metered Field Supply (£/year)	16.44
Non-Household Standard Volumetric Charge (£/m <sup>3</sup> )	1.7539
Non-Household Mid User Volumetric Charge (£/m <sup>3</sup> )	1.6531
Non-Household Large User Volumetric Charge (£/m <sup>3</sup> )	1.2304

**Non-Metered Charges**

excl. VAT

**2019-20**

Non-Household Non-Metered RV Standing Charge (£/year)	28.30
Non Household Rateable Value Charge (£ per £ RV) - Folkestone Area	1.6114

**Assessed Charges**

excl. VAT

**2019-20**

Non-Household Standing Charge Assessed (£/year)	16.44
Non-Household Employee Based Volumetric Charge (£/m <sup>3</sup> )	1.7539

**Special Agreements Wholesale Charges**

excl. VAT

**2019-20**

AFWP001 Standing Charge (£/year)	1889.04
AFWP001 Volumetric Charge (0-3MI) (£/m <sup>3</sup> )	0.7292
AFWP001 Volumetric Charge (3-50MI) (£/m <sup>3</sup> )	0.6878
AFWN002 Standing Charge (£/year)	105.60
AFWN002 Volumetric Charge (£/m <sup>3</sup> )	0.4144
AFWN003 Volumetric Charge (£/m <sup>3</sup> )	1.1400
AFWN004 Standing Charge (£/year)	105.60
AFWN004 Volumetric Charge (£/m <sup>3</sup> )	1.2304
AFWN005 Standing Charge (£/year)	16.44
AFWN005 Volumetric Charge (£/m <sup>3</sup> )	1.7539
AFWN006 Volumetric Charge (£/m <sup>3</sup> )	0.0000
AFWP007 Volumetric Charge for first 654m <sup>3</sup> per six month period (£/m <sup>3</sup> )	0.0000

**Appendix 2**  
**Affinity Water Limited**  
**Statement of Compliance with Wholesale Charging Rules**

Rule No.	Wholesale Charging Rule	Our Compliance
Rules 1 to 6	<b>Introduction and Interpretation</b>	Not applicable
<b>Part 1: Rules for Wholesale Charges other than Wholesale Connection Charges</b>		
<b>Publication</b>		
Rule 7	Each water undertaker must publish the Wholesale Charges payable by a water supply licensee for the supply of water to Eligible Premises that are connected to the undertaker's supply system. This includes the Eligible Premises to which a Special Agreement would otherwise apply (although nothing in these rules requires the publication of a customer's name or address).	Sections 5 and 7 of our Wholesale Tariff Document published on our website specifies the Wholesale Charges payable by a water supply licensee for the supply of water to Eligible Premises (including those Eligible Premises to which a Special Agreement would otherwise apply).
Rule 8	Rule not applicable to Affinity Water Limited	Not applicable
Rule 9	<p>Each relevant undertaker must also, as a minimum, publish the Wholesale Charges (or the methodology for calculating such charges where the charges cannot be determined in advance) that would, where relevant, be payable by a water supply or sewerage licensee for:</p> <ul style="list-style-type: none"> <li>(a) the replacement of lead service pipes;</li> <li>(b) the provision and maintenance of fire hydrants;</li> <li>(c) damage to apparatus;</li> <li>(d) the carrying out of inspections to ascertain whether any provision contained in or made or having effect under the Water Industry Act 1991 with respect to any water fittings or with respect to the waste or misuse of water is being or has been contravened;</li> <li>(e) site inspections;</li> <li>(f) the provision and use of standpipes;</li> <li>(g) the testing of meters; and</li> <li>(h) the disconnection of a service pipe (or for otherwise cutting off a supply of water) to any premises and the reconnection of such premises to a water main.</li> </ul>	Sections 6 and 8 of our Wholesale Tariff Document 2019/20 sets out our non-primary wholesale charges applicable to water supply licensees including charges (or the methodology for calculating such charges) for items (a) to (h).
Rule 10	Wholesale Charges must be published at least eleven weeks before the start of the period for which the charges will be imposed.	Our Wholesale Charges and Wholesale Tariff Document 2019/20 are published on our website on 11 January 2019.



Rule No.	Wholesale Charging Rule	Our Compliance
Rule 11	Wholesale Charges must be published on a relevant undertaker's website and in such other manner as the undertaker considers appropriate for the purpose of bringing it to the attention of persons likely to be affected by it.	<p>Our Wholesale Charges and Wholesale Tariff Document 2019/20 are published on our website on 11 January 2019.</p> <p>We provide a website link to our Wholesale Tariff Document to all water supply licensees with whom we have a contract under Section 66D of the Water Industry Act 1991.</p>
Rule 12	Wholesale Charges must be published with such additional information or explanation as is necessary to make clear what services are covered by each charge.	Section 8 of our Wholesale Tariff Document explains what services are covered by each non-primary wholesale charge.
Rule 13	<p>Relevant undertakers whose areas are wholly or mainly in England must determine what types of charges may or may not be imposed and the amount of any charges that may be imposed in accordance with the principle that Wholesale Charges should reflect:</p> <ul style="list-style-type: none"> <li>(a) fairness and affordability;</li> <li>(b) environmental protection;</li> <li>(c) stability and predictability; and</li> <li>(d) transparency and customer-focused service.</li> </ul>	<p>We reflect fairness and affordability by setting charges that comply with the price controls, and by improving the cost reflectivity of our tariffs over time.</p> <p>We achieve environmental protection, principally by charging for water according to measured usage, and by making sure that unmeasured charges on average reflect aggregate unmeasured usage. This incentivises more careful water use through charges.</p> <p>Principally we achieve transparency, stability and predictability by adherence to Ofwat's charging rules that ensure we consider mitigating actions if charges are expected to increase by 5% or more and that we give advance notice of any significant changes to charges as well as publishing indicative tariffs in advance.</p>
<b>Principles for determining the amount of charges</b>		
Rule 14	Consistent principles and methodologies must be applied to the calculation of charges for different classes of Eligible Premises, regardless of the services provided.	<p>We promote use of consistent principles and methodologies for setting charges by following a written charges setting procedure that includes for example:</p> <ul style="list-style-type: none"> <li>• Details of relevant internal charging policies</li> <li>• How we operate charging methodologies, such as the tariff differential</li> </ul> <p>By adhering to the procedure, we promote consistency in our approach to charges as between different classes of Eligible Premises and also consistency year on year.</p>
Rule 15	Charging structures must reflect the long-run costs associated with providing the relevant service.	The majority of our wholesale measured tariffs consist of two-part tariffs with a fixed annual charge and a volumetric rate. Our tariffs are differentiated geographically, reflecting the creation of Affinity Water from 3 predecessor companies. We have aligned fixed charges across our company area, but volumetric rates differ.

Rule No.	Wholesale Charging Rule	Our Compliance
		<p>We set the fixed annual charge to reflect the annualised costs of provision and maintenance of the meter asset and meter space over its asset life, so that fixed charges reflect the use of such assets that are local to and used only by water supply licensees for retailing water services to their end customer. The remaining supply costs are recovered through the volumetric rate. We offer reductions to the standard volumetric rate to reflect the avoided use of network assets by the customers of water supply licensees using larger volumes of water.</p> <p>We assess our large user volumetric rate against the long run marginal cost in our water resources plan to make sure that we are not charging a volumetric rate below our estimate of long run marginal costs.</p> <p>Some Eligible Premises remain on unmeasured charging. We take measures to ensure that wholesale unmeasured tariffs on average are reflective of the volumes of water used by unmeasured users of water in aggregate, principally through our application of a tariff differential. In this way, we achieve cost reflective balance between measured and unmeasured charges.</p>
Rule 16	Differences between charges for services provided to Eligible Premises that are larger users of water and sewerage services and charges for services provided to Eligible Premises that are smaller users of water and sewerage services must only be based on cost differences associated with differential use of network assets, differential peaking characteristics, different service levels and/or different service measurement accuracy.	We confirm that we have based our mid-user and large-user wholesale tariffs, that are available to customers of water supply licensees that are larger users of water, on our assessments of the cost differences associated with the avoided use of network assets by such customers.
Rule 17	Where cost differences associated with differential peaking characteristics are used as a basis for differences between charges for services provided to Eligible Premises that are larger users of water and charges for services provided to Eligible Premises that are smaller users of water, the charges fixed on that basis must be structured on an appropriate peak demand basis.	We do not have different wholesale tariffs for services provided at times of peak demand for water.
Rule 18	Rule not applicable to Affinity Water Limited	Not applicable
<b>Unmetered charges</b>		
Rule 19	<p>No Unmetered Wholesale Charges may be imposed unless the basis on which those charges are fixed or determined is clear and, in the case of Rateable Value Charges, it is clear:</p> <ul style="list-style-type: none"> <li>(a) which Rating Valuation List charges are fixed or determined by reference to; and</li> <li>(b) if the undertaker uses a different value or other amount to that specified in such a list, the methodology or other basis on which that different value or other amount is calculated.</li> </ul>	Our Wholesale Tariff Document specifies in Section 4 the Rating Valuation List used to fix charges by reference to rateable value and the methodology used to determine notional rateable values where the value in the Rating Valuation List is not appropriate.
<b>Wastewater charges, Trade effluent and Concessionary drainage charges</b>		

Rule No.	Wholesale Charging Rule	Our Compliance
Rules 20 to 24	Rules not applicable to Affinity Water Limited	Not applicable
<b>Special agreements</b>		
Rule 25	Where a Special Agreement would apply to the provision of services to Eligible Premises if the undertaker continued to provide the services, a relevant undertaker must impose on a water supply licensee or, as the case may be, a sewerage licensee only such charges as would enable the licensee to charge for those services at the same rate or rates as would have applied if the Special Agreement had applied.	<p>Our Wholesale Tariff Document sets out in Sections 5 and 7 the wholesale tariffs applicable to each of the special agreements that were in place on 1 April 2017 when Affinity Water Limited exited the non-household retail market.</p> <p>Such wholesale charges enable water supply licensees to charge their customers for those services at the same rate or rates as would have applied if Affinity Water Limited had continued to supply the end customer in accordance with the Special Agreement.</p>
<b>Small companies</b>		
Rule 26	Rule not applicable to Affinity Water Limited	Not applicable
<b>Part 2: Rules for Wholesale Connection Charges (English Undertakers)</b>		
Rule 27	<p>Subject to paragraphs 28, 29 and 30, relevant undertakers whose areas are wholly or mainly in England must set and publish their Wholesale Connection Charges as if:</p> <p>(a) those charges related to services in respect of household premises rather than non-household premises, and</p> <p>(b) the Charging Rules for New Connection Services (English Undertakers) applied to them.</p>	<p>Our Charging Arrangements for New Connections Services 2019/20 will provide that our Wholesale Connection Charges are set as if this were the case.</p> <p>Our Charging Arrangements for New Connections Services 2019/20 will provide that our Wholesale Connection Charges are set as if this were the case.</p>
Rule 28	The obligation in paragraph 27 excludes the rules in paragraphs 44 to 46 of the Charging Rules for New Connection Services (English Undertakers).	Noted.
Rule 29	Relevant undertakers must publish their initial Wholesale Connection Charges in their Charging Arrangements by 1 June 2018.	Our initial Wholesale Connection Charges were published in our Charging Arrangements for New Connections Services 2018/19 on 1 February 2018.
Rule 30	Thereafter, relevant undertakers must consult on their Wholesale Connection Charges at the same time as their charges under the Charging Rules for New Connection Services (English Undertakers), and must publish them in their Charging Arrangements.	Noted.
Rule 31	Rule not applicable to Affinity Water Limited	Not applicable

Annex: Information requirements		
Assurance statements		
A1	<p>Each undertaker should provide to the Water Services Regulation Authority an assurance statement from its Board of Directors and publish its statement no later than the time of publication of its final Wholesale Charges confirming that:</p> <p>(a) the company complies with its legal obligations relating to the Wholesale Charges it has published;</p>	<p>Our Board has provided this statement of assurance in section 3 of this publication.</p> <p>Our Wholesale Charges 2019/20 have been calculated in the manner best calculated to comply with the Wholesale Price Control set by Ofwat under Condition B of our instrument of appointment at PR14.</p> <p>Our Wholesale Charges 2019/20 meet the requirements of Condition E of our instrument of appointment (Prohibition on Undue Discrimination and Undue Preference and Information on charges)</p> <p>These statements are supported by the systems and processes and associated assurance described against component (c) of our assurance statement below.</p> <p>It should be noted however it is not possible to provide absolute assurance that all Wholesale Charges are cost-reflective given the historical geographical cross-subsidisation of tariffs for unmetered water supplies.</p> <p>This statement itself sets out how we comply with the Wholesale Charging Rules (October 2018).</p> <p>Our Legal Team has reviewed the Wholesale Tariff Document against legal and regulatory requirements for Wholesale Charges.</p>
	<p>(b) the Board has assessed the effects of the new charges on water supply and sewerage licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as a whole or in groups) and approves the impact assessments and handling strategies developed in instances where bill increases for licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as a whole or in groups) exceed 5%;</p>	<p>We have used our financial model to calculate the level of Wholesale Charges 2019/20 and assess the effect of those charges on water supply licensees and (as a whole or in groups). Having exited the non-household retail market on 1 April 2017, we have assessed the effect of these changes on customers of water supply licensees assuming such charges are passed through by water supply licensees to their customers.</p> <p>Our Statement of Significant Changes in Wholesale Charges 2019/20 is provided in Section 2 above and confirms we do not expect there to be any cases where bill increases for primary Wholesale Charges will exceed 5%.</p>

Annex: Information requirements		
Assurance statements		
		<p>A small number of changes have been made to our non-primary Wholesale Charges reflecting improvements in the data logging services we offer as non-primary wholesale services. The charge for one aspect of our data logging services will increase by more than 5% to reflect the direct costs of providing this service. We have assessed the overall wholesale revenue associated with non-primary Wholesale Charges as less than 0.5% of primary Wholesale Charges and are therefore satisfied the overall impact on water supply licensees will be negligible.</p>
	<p>(c) the company has appropriate systems and processes in place (including up-to-date models and data) to make sure that the information published about its Wholesale Charges is accurate;</p>	<p>We have an established, robust system for managing all data required to provide Wholesale Charges. Our financial models have been developed by our Senior Regulatory Economist and assessed, reviewed and challenged to ensure that they meet requirements and are compliant with revenue controls which form the basis of these charges.</p> <p>Atkins Limited has reported on the processes that have been used to derive the base customer information and charge multipliers that have been used to compute wholesale charges.</p> <p>Our Auditor (PricewaterhouseCoopers LLP) has reported on our revenue calculations, our computations of the final determination and our performance against the wholesale revenue limit.</p> <p>Our Internal Audit Team has reported on the policies, procedures and processes used for the production of Wholesale Charges 2019/20.</p> <p>Our Senior Regulatory Economist, has reported on the compliance of the Company's wholesale charges with each of Ofwat's charging principles and guidelines and the engagement undertaken with the Consumer Council for Water.</p>
	<p>(d) the company has consulted with relevant stakeholders in a timely and effective manner on its Wholesale Charges; and</p>	<p>We have engaged with the Consumer Council for Water about our Wholesale Charges 2019/20. We published our indicative primary Wholesale Charges 2019/20 on the section of our website dedicated to water supply licensees. Comments were received from one water supply licensee and these were addressed.</p>

Annex: Information requirements		
Assurance statements		
	(e) where final Wholesale Charges are significantly different from the indicative Wholesale Charges published for the same period, the Board has considered the reasons why those changes occurred and has issued a statement explaining why those changes were not anticipated and/or mitigated. For these purposes, "indicative Wholesale Charges" means the information referred to in A3 below and charges are "significantly different" if a reasonable person would consider the changes to be material.	Not applicable.
Indicative charging information		
A2	No later than six months before publishing its final Wholesale Charges, each undertaker (other than a small company), should if considering making any significant changes to its primary Wholesale Charges publish information that, at a minimum, informs stakeholders of the scope of its proposed changes. For these purposes, changes will be "significant" if a reasonable person would consider them to be material. The information provided does not need to be as detailed as that referred to in A3 and A4 below.	In July 2018, we published on our website a Statement of Significant Changes in respect of Primary Wholesale Charges for 2019/20 confirming we considered it unlikely there would be instances where Wholesale bill increases for water supply licensees (as a whole or in groups) would exceed 5%.
A3	No later than three months before publishing its final Wholesale Charges, each undertaker (other than a small company) should provide to the Water Services Regulation Authority and publish indicative Wholesale Charges. For these purposes, "indicative Wholesale Charges" are the primary Wholesale Charges that the undertaker reasonably expects to fix for the following period (based on the information available to it at that time).	In October 2018, we published on our website and provided to Ofwat our Indicative Wholesale Access Charges for 2019/20.
A4	No later than three months before publishing its final Wholesale Charges, each undertaker (other than a small company) should, if it intends to make any significant changes to its primary Wholesale Charges, provide to the Water Services Regulation Authority and publish a statement of significant changes. For these purposes: <ul style="list-style-type: none"> <li>(a) changes to the level of primary Wholesale Charges, or to the methodology for calculating them, will be significant if a reasonable person would consider them to be material; and</li> <li>(b) a statement of significant changes should include: <ul style="list-style-type: none"> <li>(i) what changes are expected;</li> <li>(ii) how water supply and sewerage licensees (as a whole or in groups) and customers occupying Eligible Premises (as a whole or in groups) are likely to be affected; and</li> <li>(iii) the handling strategies that may be adopted by the undertaker or why the undertaker considers that no handling strategies are required.</li> </ul> </li> </ul>	In October 2018, we published on our website and provided to Ofwat a statement confirming we had assessed the effects of our indicative Wholesale Charges for 2019/20 on water supply licensees (as a whole or in groups) and confirmed that there are no instances where bill increases were likely to exceed 5%.
A5	Each undertaker (other than a small company) should provide to the Water Services Regulation Authority an assurance statement from its Board of Directors and publish its statement no later than the time of publication of its indicative Wholesale Charges confirming, using the best available information available at that time, that:	In October 2018, we published on our website and provided to Ofwat a Board Assurance Statement to this effect.

Annex: Information requirements	
Assurance statements	
	<ul style="list-style-type: none"> <li data-bbox="398 296 1357 347">(a) the company complies with its legal obligations relating to the indicative Wholesale Charges it has published;</li> <li data-bbox="398 363 1357 512">(b) the Board has assessed the effects of the new charges on water supply and sewerage licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as a whole or in groups) and approves the impact assessments and handling strategies developed in instances where bill increases for licensees (as a whole or in groups) who are retailing wholesale services to eligible customers and on customers occupying Eligible Premises (as a whole or in groups) exceed 5%;</li> <li data-bbox="398 528 1357 600">(c) the company has appropriate systems and processes in place (including up-to-date models and data) to make sure that the information published about its indicative Wholesale Charges is accurate; and</li> <li data-bbox="398 616 1357 667">(d) the company has consulted with relevant stakeholders in a timely and effective manner on its indicative Wholesale Charges.</li> </ul>